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## HAMILTON AREA YMCA FAQ SINGLE-TIER MEMBERSHIP

### What do you mean by single tier?

Currently, there are two types of membership. The Facility-Plus membership category is being eliminated. That is a higher priced membership with special amenities and benefits. This change will create consistent categories for all members.

### Why is Facility Plus being eliminated?

As a nonprofit, charitable organization, we take pride in providing access, opportunity and engagement for all. This membership structure does not align with that philosophy. It was a popular practice in the past, but now is outdated. We want to be inclusive of all, and this is now perceived as an exclusive offer. The Y is not a health or fitness club: our membership policies need to reflect our mission and beliefs.

### When is this effective?

This will take effect January 2, 2019.

### What does this mean for Facility Plus members?

- Facility Plus locker rooms will be Men's Adult locker rooms and Women's Adult locker rooms for those ages 18 and older.
- Sauna and Steam rooms will be available to all Facility members 18 and older
- Towel service and personal lockers will be available in the adult locker rooms for an additional fee. Towel service can be added to your membership for \$5 per month, per adult. Towel service and a personal locker can be added to your membership for \$10 per month, per adult. Please contact a Member Service staff member, if you would like to add these services to your membership. Lockers are available on a first come, first served basis in the adult locker room only.

### If I am a Facility Plus Member, what do I need to do?

You don't need to do anything for your membership to be changed over. Facility Plus members who pay their membership dues on the monthly bank draft plan will see the new fees reflected in the January 15 draft.

### As a Facility Plus Members will I have to pay more for less?

Facility Plus members will see a reduction in their dues. For a listing of adjusted membership fees, [click here](#).

### What's wrong with paying more to get additional services?

The YMCA's mission is one of inclusion and values. The Facility-Plus membership categories create the public perception that there are different levels of participation at the Y similar to those used by health clubs.

This directly conflicts with the goal to promote diversity, inclusion, and interaction among members of all ages, abilities, backgrounds, cultures, religions, and incomes. As a vital component of our long-term

planning, YMCA volunteers and staff continually study our YMCA facilities to ensure the buildings and grounds are supporting the Y's mission in the best possible way.

The Board of Directors formed a task force to study this issue, along with all policies. The task force made the recommendation that would allow us to best serve members and provide the most value for your membership.

### **What are the changes for Facility Members?**

- Facility members age 18 and older will have access to the sauna and steam room.
- Facility Plus locker rooms will be adult only, age 18 and older.
- Children ages 8 and under may use either the Men's/Youth or Women's/Youth locker rooms (previously referred to as Men's Facility and Women's Facility Locker Rooms), under direct adult supervision. Children age 9 and older must use the appropriate gender locker room.
- Family Changing areas are located on the pool deck.
- Towel service and personal lockers will be available in the adult locker rooms for an additional fee. Towel service can be added to your membership for \$5 per month, per adult. Towel service and a personal locker can be added to your membership for \$10 per month, per adult. Please contact a Member Service staff member, if you would like to add these services to your membership. Lockers are available on a first come, first served basis in the adult locker room only.
- There will be a slight adjustment in monthly dues for facility members effective January 1, 2019 and will be reflected in the January 15 bank draft.

### **Who made this decision?**

A task force of the Board of Directors was created to study membership categories of our Y along with other Ys and to review current policies.

Their thorough and thoughtful leadership led to the recommendation to eliminate Facility Plus memberships. The Board of Directors voted to move to a single tier for membership.

### **What other programs and services have been influenced by volunteers?**

Ys are volunteer-founded and volunteer-led by residents in the community. The board wants what is best for our Y and for our members and neighbors. The volunteer board, program volunteers and volunteer committee members recommend programs, services and practices, and staff members execute and support these recommendations. In addition, members are encouraged to provide their ideas, suggestions and input.

### **Will there be any staff changes as a result?**

No staff members will be affected by this change.