



REOPENING INFORMATION AND FAQ'S

At the Hamilton Area YMCA, the safety of our children, members and Y staff continues to remain our highest priority. We are planning a phased approach to reopening our YMCA programs and facilities under the guidance of local, state and national government and health agencies.

We've missed you! It's been hard to be away from the people we care about, but thank you for persevering and doing your part to stay safe and stop the spread of coronavirus. We're here to help you focus on what matters most: Your health, your family and friends, and your community. We've been carefully planning to reopen and reactivate key programs in the safest manner possible, so you can access the services and support you miss and need the most. We are keeping the health and safety of our members and staff at the forefront of all decisions. We're doing everything possible to ensure our facilities meet the highest standards for health and safety, and we continue to modify our procedures, programs and facility to promote safe social distancing practices.

When is the Y going to reopen its doors and resume full operations?

Our Y's indoor Wellness and Aquatics areas remain closed as mandated by New Jersey Executive Order No. 104. Our leadership team remains in constant contact with state and local agencies. The safety and well-being of everyone in our community is our top priority. We remain committed to doing everything we can to reopen all areas of our facilities as soon—and as safely—as possible, following all CDC-recommended practices and the guidance from state and local officials. We eagerly await any announcement permitting our indoor Wellness and Aquatic areas to reopen. In the meantime and as we prepare to reopen those spaces within our facilities, we have modified our policies and programs to facilitate safe physical/social distancing practices.

When the Y reopens, will things be back to 'normal' again right away? If not, when?

For everyone's safety, the Y will have new guidelines and processes in place as we reopen programming and our facility in phases, in accordance with New Jersey's Restart and Recovery Plan. We've been carefully planning to reopen our facilities and reactivate key programs in the safest manner possible so you can access the services and support you miss and need the most. The way we'll interact with each

other will be different, but at the Y, you'll always be able to connect with people, improve your health and wellness, nurture your children's potential and help strengthen our community. The safety and well-being of everyone in our community is our top priority. While we can't predict how long the COVID-19 crisis will last, or whether it will be necessary to close our facility and programs again in the future, we are committed to doing whatever is necessary to ensure your safety.

What has the Y done to prepare to reopen?

We're following guidelines from health experts and local officials to ensure that our facilities meet the highest standards for hygiene and safety, and we have modified our policies and programs to facilitate safe physical/social distancing practices. Wellness equipment has been spread throughout the facility to allow for physical distancing practices. Select minor maintenance projects have completed by our facilities team. Our pools are still being maintained on a daily basis. Staff are being educated and trained in new safety processes and procedures. Signage and markers are in place throughout our facility to help support appropriate social distancing measures. You can be assured that your safety - and the safety of all our members, program participants, staff and volunteers - is our number one priority.

How can I stay connected and find updates on reopening?

Website: hamiltonymca.org

Facebook: <https://www.facebook.com/hamiltonareaymca/>

Instagram: @hamiltonareaymca

Twitter: @HamiltonAreaY

Email: Please be sure your email address is accurate in our system. Follow the steps below to check it.

1. Visit counter.hamiltonymca.org
2. To login in to your account, click "Login" under the person icon on the top of the page.
3. Login in with your YMCA account credentials. Your credentials are the same if you have previously logged in. If you have not, your login is the primary email associated with your account and the password is your initials and digits of your birthday. Example: John Doe born on 11/22/2014 would be JD112214.
4. Hover over the person icon on the top right of the page and click "account"
5. Update information and click "save"

We're doing our best to bridge the gaps through our virtual content, [which can be found here](#), and we appreciate your continued understanding as we navigate this uncertain time.